

A Message from the Owner:



2021 is just about over, and much like 2020 it has been a year of unpredictability. The Coronavirus has continued to touch many aspects of our lives, and while Michigan has slowly been returning back to normal, we still have a way to go.

CarePatrol of Western Michigan has continued to navigate the continuing COVID-19 situation and thrived despite the challenges this new normal presents. To continue to serve our clients with the same hands-on service we've become known for, we've added two new Care Transition Managers: Lauren Wu and Marta Andrews-Suttorp. Both individuals have a wealth of experience in the healthcare field and are passionate about making positive impacts in the lives of their clients.

I wanted to take a moment to recognize the amazing work of our team. First, I wanted to extend a heartfelt thanks to Melanie Lockerby, who went above and beyond during a very busy summer, helping our clients to find positive outcomes and great communities. Thank you as well to Lauren and Marta for joining our team and your dedication to putting our clients first. I also wanted to recognize the work of Nick Wake, who has been very active in spreading the word about CarePatrol's mission within the hospitals, rehab facilities, doctors' offices and, quite frankly, anyone who will listen. Another individual that I'd like to thank is Ellen Brogan, who continues to provide the administrative support that allows our team to continue to provide great client support.

Finally, and most importantly, I wanted to thank every one of you for the trust you've shown in our team. Whether you're a family we've worked with, a community we've made placements in, or a referral partner who have recommended us as a service for the senior population, please know that we deeply appreciate the work we've been able to do together. We look forward to continuing to build and preserve that trust.

Thank you again, and here's hoping for a great 2022! Have a safe and happy holiday season, and enjoy the new year!

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